



## SVG CUSTOMS AND EXCISE DEPARTMENT

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### FOR IMMEDIATE RELEASE

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## SVG Customs to Go Live with Upgraded ASYCUDA World System on Monday, 8 June 2026

*Modernized, paperless platform set to deliver faster clearance, online payments and a more efficient trading environment*

**KINGSTOWN, ST. VINCENT** — The Customs and Excise Department (SVGCED) is pleased to announce that its upgraded ASYCUDA World customs management system will go live on Monday, 8 June 2026. The launch marks a major milestone in the Department’s ongoing programme to modernize customs operations and transition to a fully paperless trading environment.

From the go-live date, declarations, manifests and supporting documentation will be processed electronically through the upgraded platform, replacing paper-based procedures. The upgrade is part of a wider national effort to facilitate trade, strengthen revenue administration, and improve service delivery to importers, exporters, brokers and the wider public.

### What the upgrade delivers

The modernized system introduces a range of improvements designed to make trading across the border simpler, faster and more transparent, including:

- Paperless processing of customs declarations and manifests through ASYCUDA World;
- Electronic payment of duties and taxes (ePayment), reducing the need to visit a Customs office in person;
- Faster clearance of goods through risk-based selectivity, so that compliant, low-risk shipments move more quickly;
- Improved integration with the Ministry of Health, Wellness Environmental Health and Energy; Ministry of Agriculture, Forestry and Rural Transformation; Ministry of Fisheries, Marine and Land Conservation and Climate Resilience; Ministry of Foreign Affairs,

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Foreign Trade, Foreign Investment and Diaspora Affairs; Kingstown Port Authority, Inland Revenue Department, and other partner agencies for smoother end-to-end processing; and

- Greater transparency and traceability of transactions for traders and brokers.

### What traders and brokers should know

Licensed customs brokers, freight forwarders, importers and exporters are encouraged to ensure that their staff have completed the relevant in-house training and that their user accounts and reference information are up to date ahead of the go-live date. The Department has been conducting training sessions and stakeholder briefings to support a smooth transition.

*“This upgrade represents an important step forward for trade facilitation in Saint Vincent and the Grenadines. A modern, paperless Customs system means faster service for the public, a more efficient business environment, and stronger, more transparent revenue administration for the country,” said Mr. Selwyn DaSilva, Comptroller of Customs.*

*“The go-live on 8 June is the result of months of careful planning, testing and training across the Department and with our stakeholders. We thank the trading community for its cooperation and patience as we modernize our systems for the benefit of all,” said Mrs. Krislin Goulbourne-Harry, VSwift Project Manager.*

During the initial period following go-live, the Department will operate a dedicated support arrangement to assist users and resolve any issues quickly. Stakeholders experiencing difficulty should contact the Department through the channels listed below.

The Department thanks all stakeholders, partner agencies and technical partners for their support throughout the project, and looks forward to delivering improved service from 8 June 2026.

Trade Safer, Smarter, Faster.

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### About the SVG Customs and Excise Department

The Customs and Excise Department of Saint Vincent and the Grenadines is responsible for the collection of customs duties and related taxes, the facilitation of legitimate trade, and the protection of the country's borders. The Department is committed to modernizing its operations to deliver efficient, transparent and reliable service to the public.

### Media Contact

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SVG Customs and Excise Department

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